

New Information Centre at **Carter Holt Harvey Fibreline**

Pulp&Paper

Tasman

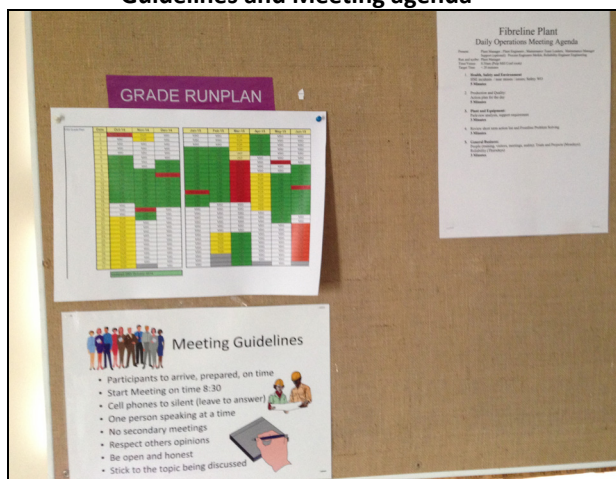
As part of CHH P&P Tasman's drive to improve their reactive improvement activities, the Fibreline Task Team, made up of the Continuous Pulping Group and Pulp Dryers, have recently completed an improvement cycle working on their Daily Review Process and developing Frontline Problem Solving capabilities.

During the improvement cycle the team worked on introducing Daily Review Process disciplines including:

- Time bound Meeting Agenda;
- Meeting Rules;
- Means of recording and following up on Agreed Corrective Actions; and
- Policies for initiating Frontline Problem Solving and tracking progress.

They also identified what information they would monitor and report on at their daily review meeting.

Figure 1: Noticeboard with Production Plan, Meeting Guidelines and Meeting agenda



Once the information requirements were agreed to and trial runs completed, they set about to give their Information Centre a new look facelift. A new production board was made up allowing all to see the Fibreline daily performance in terms of good tonnes produced, strike rates (quality), and equipment OEE by both of the continuous pulp digesters and pulp dryers.

In addition a site wide daily snap shot displayed on the board indicates how the Site is progressing on Health, Safety & Environment issues and how each of the supporting units (Steam and Recovery Boilers, and Chemical and Caustic Kilns) performed.

A green or red magnetic plastic disk as seen in Figure 2 below gives a clear indicator of meeting expectations or falling short, while another novel twist is the use of a magnetic brown bottle to visually flag which part of the process created the bottleneck that restricted overall site performance.

Figure 2: Daily Performance board showing the weeks performance: note the "bottleneck"



The new performance board has been a great improvement for the site and will bring about added value to all departments. The maintenance team for example find benefit from the board to notify people of any upcoming planned Preventive Maintenance (PM) Shutdowns.

CTPM congratulate the team on this great initiative and look forward to the sites progression.

For further information please contact:



Alan Gleason

Senior Navigator

Phone: +64 275 006 184

Head Office: +61 2 4226 6184

Website: www.ctpm.org.au