

## “Excellence is our Passion” @ **Henkel**

Apart from their success in the Laundry & Home Care, and Beauty Care departments of their company, **Henkel** also ranks amongst the top in the world market of adhesives, sealants and functional coatings for consumers and industrial applications in its pursuit of Excellence.

**Figure 1: Range of Henkel's Products**



One of Henkel's adhesive plants in Australia is located in **Seven Hills, Sydney**. With the aim of Excellence, the Seven Hills site has been audited internally and externally to make sure that the expectations and desired outputs can be met and sustained.

How to achieve your site / company's goals? One such organic and sustainable solution is to continuously develop people by engaging them to take ownership of their workplace through identifying and implementing improvements. This approach has been acknowledged and introduced by the Site Leadership Team at the Seven Hills site, led by Operations Manager Paul Henrickson.

One of the main steps adopted by the site was to assign their frontline operators and management staff into improvement teams. Each team was led by a Site Leadership Team member to assist implement Lean principles and tools across the whole plant, so as to gradually improve performance.

Three improvement teams were formed in October 2014 focusing on Overall Equipment Effectiveness (OEE), TPM and establishing a Visual factory, in preparation for the upcoming audit scheduled in January 2015.

Due to the small timeframe before the audit, the 3 teams faced a more intensive improvement cycle

with more challenges than usual. Except for the regular Lean meetings at a fixed time each week, the support activities were scheduled based on the weekly production plan.

The team activities included:

- Sorting out the workplace to make sure there was “a place for everything and everything in its place”;
- Conducting regular Clean for Inspections with User-friendly Guidelines and Checklists provided by the Leadership Team members to assist the operators identify equipment defects at the earliest possible time (refer to Figure 2);
- Implementing Visual Controls to monitor the status and conditions of the workplace;
- Measuring the real Ideal Speed for each product to set up the baseline of OEE performance as a “driver” for the whole improvement journey; and
- Presenting all progress and achievements on their Lean communication boards.

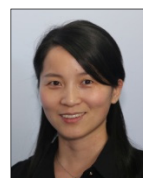
**Figure 2: Guideline for Regular Inspection (example)**

Top of tank				
TPM Point	Frequency	Equipment location	Job Description	Tools/ Equipment
check motor	Weekly	Top of tank	Check motor for Oil leaks and abnormal sounds.	Wire brush and compressed air
1.1				



Henkel's Lean journey continues on in 2015 with a clearer vision in the sites pursuit of Excellence. On behalf of CTPM we would like to congratulate the teams on their achievements so far and wish the site all the best in sustaining their top audit result.

For further information please contact:



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